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SLB Construction, Inc.
Steven L. Bauer, President
P.O. Box 32556
Tucson, AZ 85751

Dear Steve,

We have started to write this letter so many times, we lost count and now it is embarrassingly late. But we believe it's much better to write a tardy letter than not express our appreciation at all!

We've had lots of time to really live and work in our new kitchen. It looks fantastic and the function and flow is everything we hoped ... and more. We had a good sense of what we wanted, and you and your team were able to bring our design to life, as well as provide us with options and choices we did not even know to consider. All of your contractors were professional and knowledgeable from inception to completion, and then some. We did write letters of appreciation to the major contractors with "storefronts" (Canyon Cabinetry and Design, Westar Kitchen and Bath, and Granite Specialists Inc.); we would happily work with any of them (Bob Harvey, Tami Catalano, and Laurie Meeker) and their installers again. We also want to make special mention of your smaller contractors who also worked hard and provided exceptional service.

We really trust Steve Bartek's sense of geometry and layout design for tile; we hope to work with him in the future. We appreciate the electrical work by Bryan Jackson's team. Everyone remarks about all the nice lighting we have in the kitchen. Gama and his team did a great job painting the house and staining the new wood trim. Steve, you were quite right in that one should really hire professionals to do the painting: doing a really good job painting is much harder than one might think. Al Lipsansky did a professional job in the house with all the new plumbing fixtures. Oscar and his team did a nice job putting in a new dining room ceiling and texturing the ceiling and walls to blend seamlessly with the existing texture. Finally, Tim and his team gave us nice ducts (better than what the remainder of the house has) in the kitchen. We realize he was working within a somewhat confined and awkward space. We give much thanks to all of these folks for their job well done.

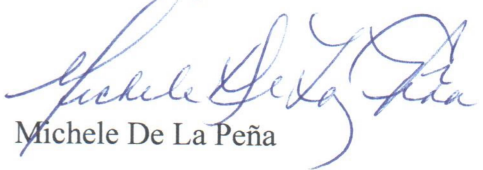
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Finally, we realize that none of this would have been possible without the hard work and expertise of your company. We have concluded that you, Chris, and Steve know how to do just about anything when it comes to home improvement; you do it well, and you do it with heart. There were times when we were feeling homeowner stress during the kitchen remodel due to too much take-out food, but we had no complaints for you. Everyone was focused on the goal of completing the job with quality and pride. Please know that we would be very happy to provide a positive recommendation for you and your company.

Most Sincerely,

A handwritten signature in blue ink that reads "Michele De La Peña". The signature is fluid and cursive, with a large initial "M" and "D".

Michele De La Peña

A handwritten signature in blue ink that reads "Dick Shaw". The signature is in a cursive style with a prominent "D".

Dick Shaw

Dick Shaw